

**BUREAU VERITAS**  
Certification



## Certification

Awarded to

**ebrc**

**ebrc Headquarters (Grand-Duchy of Luxembourg)**

5, rue Eugène Ruppert L-2453 Luxembourg - Grand Duchy of Luxembourg

**ebrc Datacenters (Grand-Duchy of Luxembourg)**

Luxembourg City (RCC1 and RCC2 - L-2453 Luxembourg),  
Luxembourg West (RCW - L-2453 Windhoff) and  
Luxembourg South (RCS - L-3650 Kayl)

Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standard detailed below

STANDARD

**ISO/IEC 20000-1:2005**

SCOPE OF SUPPLY

The IT Service Management system that supports the provision of IT services to ebrc clients as described in ebrc Service Catalogue:

- Managed services: all the processes supporting the Service Management;
- Business Continuity Services: deployment of clients' IT images, relocation and recovery services to 3 different geographical areas in Grand-Duchy of Luxembourg (City/Centre, West and South);
- Data Centre Services (Hosting Services): setup and design of IT rooms in Datacenters; and
- Consulting Services: Security Vulnerabilities testing, Business Continuity, Risk Advisory, Tier IV Technical Design and Consulting, Data Centers Technical Auditing.

*Original Approval Date: 28/02/2011*

*Subject to the continued satisfactory operation of the organisation's Management System, this certificate is valid until 27/02/2014*

*To check the validity of this certificate please call: +32 (0)3 247 94 00*

*Further clarification regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation*

*Certificate number: IND11.0015*

*Date: 01/03/2011*



*Dirk Reynaert - Local Technical Manager*

Certification office: Bureau Veritas Certification (India) Private Limited "Marwah Centre", 6th Floor, Krishnakal Marwah Marg, Opp. Ansa Industrial Estate, Off Saki Vihar Road, Andheri (East), Mumbai - 400 072, India  
Issuing office: Bureau Veritas Certification Belgium NV/SA - Mechelsesteenweg 128-136, 2018 Antwerp, Belgium

