

## Data Centre Operations: People and Processes

The life blood of any company is the capacity to retain and exploit critical information. Resilient platforms sitting in Tier IV infrastructures will ensure the recovery time objective of the 'motor' but ignoring the Data Resilience may result in corruption or even loss of Data to feed the applications.

Choosing the correct class of storage for the various systems will ensure the required performance of the processes being served, but neglecting the backup or archiving policy can prove disastrous. A simple backup is worthless if there is no recovery testing or integrity analysis.

Working with an experienced Data Centre operator can prove invaluable in assuring your business resilience. Providing an end to end service backed up by strictly enforced Services Level Agreements (SLAs) ensures that no stone is left unturned and nothing is left to chance.

By delegating the operating risks to **eBRC** our customers have the peace of mind required to concentrate on their core business whilst retaining total control of the full business chain.

As Professional of the Financial Sector, **eBRC** has developed a holistic Business Resilience approach based on:

- **Consulting services:**  
Guiding the client in its quest for resilience;
- **Business Continuity services:**  
Providing dynamic "business as usual" solutions in case of adversity;
- **Business Agility services:**  
Giving businesses faster time to market abilities through IT outsourcing.

**eBRC** local team of Project Managers, Engineers, Consultants and Facility Managers has unique qualifications that enable to cover the entire process of Business Continuity, Disaster Recovery, Information Security and Managed Services in a proactive way.